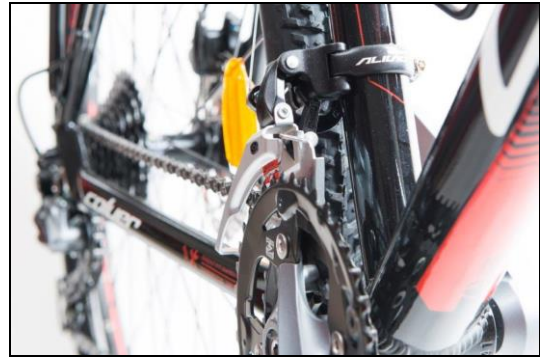


## BIKES FOR RENTAL – TECHNICAL SPECIFICATIONS

### ***1. Mountain bike: 27 speeds, disc brakes and 27.5 "wheels***





Data sheet:

- Frame - Aluminum
- Fork - Suntour SF-15 XCM RL
- Pedals - Aluminum (not automatic)
- Hubs - Shimano BRM 33
- Derailleur - Shimano FD M370
- Shift - Shimano RD-M430 Relief
- Levers - Shimano SL-M370 Altus
- Disc brakes - Shimano AM355
- Chain - KMC X9
- Wheels - Mach Neuro Disc 27.5 "
- Safety reflectors

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**2. Hybrid bicycle equipped with 27 speeds, disc brakes and 27.5" wheels. *Model available on request and has a supplement.***





Data sheet:

- Frame - Aluminum
- Fork - Suntour SF-15 XCM RL
- Pedals - Aluminum (not automatic)
- Hubs - Shimano BRM 33
- Derailleur - Shimano FD M370
- Shift - Shimano RD-M430 Relief
- Levers - Shimano SL-M370 Altus
- Disc brakes - Shimano AM355
- Fenders
- Chain - KMC X9
- Wheels - Mach Neuro Disc 27.5 "
- Mixed road and road tires
- Foot support
- Safety reflectors \*

Model recommended for people who prefer to go on the road because the Way on the "true Way" through the countryside becomes too hard.

It incorporates the fenders and the support leg. The roofs are a bit smoother to reduce friction on the asphalt, however, they maintain some lateral block to be able to use both routes.

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**3 MTB model equipped with 20 speeds and 29 "wheels - *Model available on request and has a supplement.***





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Data sheet:

- 20-speed XT-SLX gearbox
- Rock Sox XC30 Remote Lock fork
- 29" wheel
- Frame: Ascent 29 2017
- Fork: RockShox 30 Silver, Remote Lock
- Components: Aluminum
- Derailleur: Shimano Deore
- Change: Shimano XT
- Controls: Shimano Deore 20v
- Bottom Bracket: Shimano Deore 38/24
- Cups: Shimano
- Brakes: Shimano M315

## Accessory prices per day:

Saddlebags Lite: € 7.5

Toe clip: € 1.5

Gel saddle cover: € 1.5

Front handlebar travel bag: € 4

Fully waterproof front handlebar travel bag: € 6

Child chair: € 9

Helmet: Included in all reservations

## FAQs and Answers:

### **Are bicycles suitable for the Way?**

The bicycles are perfect for the Way of St. James. We have 27 and 30 speed bikes with front suspension and 27.5" wheels. The frames are made of aluminum and all the components are Shimano.

### **Do I have to pick up the bike or will it be delivered to me?**

We deliver the bike. Upon arrival at the hotel you will find it perfectly packed. We send each bicycle inside a large box with all the material inside. The bike is fully assembled, but you will have to do two simple maneuvers; one to put the handlebar straight and tighten the indicated screws; and another to put the pedals. Both are very simple maneuvers and with clear instructions. In the kit you find the only two keys that you will have to use.

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All bicycles are sent perfectly prepared, clean, greased and checked. Please, during the Way try to keep the bike in good condition in order to avoid breakdowns. If, for example, you find mud on the road, wash the bike with water and then dry it with paper or a rag. Never add oil to the chain or to any sensitive part of the bicycle without first cleaning it perfectly, otherwise, the only thing you will get is a serious breakdown.

### **What equipment is included?**

All bicycles have a saddlebag grill, bottle holder, bell, lights, reflectors and padlock. In addition, we send a tool kit with: extra camera, cylinder, multifunction wrench, pedal wrench, wheel removers and instructions for mounting the pedals.

### **Where do I return the bike?**

Once you arrive to Santiago, you must leave your bicycle in a shop in the city center, 5 minutes walk from the Cathedral. You will find a map inside the toolkit indicating how yo arrive. We only ask you, if you bring a lot of mud from the Way, to remove it before your return the bike.

### **Can I rent more equipment?**

Yes. In addition, you can rent: Saddlebags, Travel bag for handlebars; Helmet; Plastic zipper; Saddle gel cover; First aid kit (sale). The rental price of any extra is per day.



Pack de Alforjas



Calapies



Funda de Gel

### **Can I take bicycle trailers for children?**

No. The regulations have changed and it is totally forbidden to transport children in bicycle trailers on interurban roads (outside the town center)

### **Will I travel on paths or roads?**

You will go on a combination of both, depending on the path chosen and the stage you are traveling. In some places the Way is suitable and comfortable for cyclists, in others it is not so much because it is too hard or narrow



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### **Where will I leave the bike every night?**

Every night you will leave your bicycle at the hotel. The bike will be in a safe place

### **What happens if I have a flat tire or a problem with the bike?**

First of all, call us at the 24-hour helpline, and we will look for a workshop as close as possible to you. We will talk to the mechanic to explain the problem, but remember that you must pay the amount of the breakdowns. In any case, we ask that you ALWAYS request an invoice with the corresponding VAT so that, if necessary, you can make a claim. Without the invoice it will be impossible to do anything. Anyway, it is not common to have problems with bicycles.

**FAULTS.** The rental company takes care of the breakdowns that you detect at the time of bicycle collection, but not those that may be caused by misuse.

We have a customer service to indicate where is the closest workshop to your position, with not abusive rates and without waiting for queues.

The user is responsible for the bicycle during the entire rental. Any damage or loss thereof, or its accessories will imply a cost.

Only in case of application can you be asked for the following surcharges:

- For loss or theft of the bicycle: € 300 (27v model); € 450 (20v model) and € 1500 (electric bicycles).
- Loss, breakage or theft of saddlebags, helmets, tool kit and travel bag: € 15
- Loss, breakage or theft of padlock and saddle gel cover: € 5
- Delay on arrival day: € 18 / day.
- Return at hotel other than expected: € 35 / bike \*

\* The bicycles must be returned in Santiago de Compostela, in case the client leaves them at another stage, they will be requested for the supplement for transfer to Santiago.

### **What capacity do saddlebags have and how to organize them?**

They have about 50 liters capacity and the bike rack supports about 17-20 kg. The best is to go always as light as possible. It is recommended to carry what is strictly necessary and distribute the weight equally to both sides to maintain balance.

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**How are the pedals?**

The pedals are made of aluminum. If you want to take your own pedals, you can do it, since the thread is universal. Just let us know in order we do not to send the corresponding pedals on the bike.

**What kind of shoes should I wear on the bike?**

The best are shoes with a sole as hard as possible so that the passage of the kilometers does not make a dent in the soles of the feet.